

## PRIVACY POLICY

### KRESKAS BROS. TRANSPORT PRIVACY POLICY

Last Updated: January 2024

Welcome to Kreskas Bros. Transport. At Kreskas Bros. Transport, we are committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website or use our services. Please take a moment to read this Privacy Policy to understand how we handle your data.

#### 1. INFORMATION WE COLLECT

- **Personal Information:** We may collect personal information such as your name, contact details, and other identifiable information when you fill out forms on our website or contact us through other means.
- **Non-personal Information:** We automatically collect non-personal information, such as your IP address, browser type, and browsing patterns, to enhance your experience on our website.

#### 2. HOW WE USE YOUR INFORMATION

- **Providing Services:** We use your personal information to provide the services you request, such as responding to inquiries or processing requests.
- **Communication:** We may use your contact information to communicate with you about our services, updates, and promotional offers. You can opt-out of these communications at any time.
- **Improving User Experience:** Non-personal information is used to analyse website usage patterns, improve our services, and enhance user experience.

#### 3. INFORMATION SHARING

- **Third Parties:** We do not sell, trade, or otherwise transfer your personal information to third parties without your consent. However, we may share your information with trusted third-party service providers who assist us in operating our website and conducting our business.
- **Legal Requirements:** We may disclose your information in response to a legal request or when required by law to protect our rights or comply with a legal process.

#### 4. DATA SECURITY

- **Protection Measures:** We implement industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

#### 5. COOKIES

- **Cookies Usage:** Our website uses cookies to enhance your browsing experience. You can choose to disable cookies through your browser settings, but this may impact certain functionalities.

#### 6. YOUR CHOICES:

- **Access and Update:** You have the right to access and update your personal information. If you wish to do so, please contact us using the information provided below.
- **Opt-out:** You can opt-out of receiving promotional communications by following the instructions in our communications or by contacting us.

#### 7. CHANGES TO THE PRIVACY POLICY

- **Updates:** We may update this Privacy Policy periodically to reflect changes in our practices. We will notify you of any significant changes through our website or other communication channels.

## 8. CONTACT INFORMATION

- If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at: Kreskas Bros. Transport, 03) 5829 9336, [accounts@kbtransport.com.au](mailto:accounts@kbtransport.com.au), 490 New Dookie Road, Lemnos VIC 3631

Thank you for trusting Kreskas Bros. Transport with your information. We are committed to safeguarding your privacy and providing a secure online experience.